



### Guest Waiver / Terms & Condition Form for Dog-Friendly Room

Please read this form and send a signed copy to below email address below together with the required copies of proof of immunization.

Email address: [doubletreetoyama.info@hilton.com](mailto:doubletreetoyama.info@hilton.com)

#### Terms of use for Dog-Friendly Room:

1. Accompanying pets are dogs only; one per room. It must be over four months old, and weigh 15kg (33 lbs.) or less.
2. Accompanying dog must be toilet trained and sufficiently trained to not bark excessively or disturb other guests.
3. Accompanying dog must be kept in a cage within the designated Hotel public area and must be on a leash at all times when outside the Hotel building. The dog must be fit the case size of 36" in length, 25" in width, and 25" in height (93 cm x 65 cm x 65 cm) and the larger dog may not enter the Hotel building. However, this does not apply to certified assistance dogs under the Act on Assistance Dogs for Physically Disabled Persons.
4. Have received the following vaccinations, no less than 2 weeks and no more than 1 year after the vaccination.  
Dogs: Vaccination against rabies and viral infections (3 or more mixed vaccines)  
\*Please submit the certificate at the time of reservation (photocopy is acceptable). Fleas, ticks, parasites, etc. must be exterminated. Dog should not be currently treated for illness or injury.
5. Female dog must not be in heat (within four weeks after the menstruation start date), menstruating, or pregnant.

#### Remarks:

1. Please refrain from allowing your dog on furniture intended for human use (e.g., bed, sofa). Please use the kennel and dog bed inside the guest room for sleep.
2. Please refrain from bathing, shampooing, trimming, or brushing your dog inside the guestroom, guest bathroom, or within the Hotel facilities, including facilities outside of the Hotel building.
3. Please wipe clean your dog's paws upon returning from the outside area. Please bring your own towel or wipes for cleaning usage, for these services are not included in this reservation.
4. Please make sure to not leave the dog alone inside the guestroom at all times. When the dog is inside the room, please put the door sign "Pets Inside" on the door knob.
5. Hotel only cleans the guestroom whilst the registered guest is present inside the concerned room. We encourage you to inform the Front Desk regarding on the suitable housekeeping service time during your stay (between 10 am – 2 pm).
6. Kindly exercise all due caution to ensure that your dog does not cause any damages to our facilities, including but not limited to, building, furniture, equipment, or fixtures. Any damages caused by your dog will be charged to the registered guest.
7. The guest agrees to immediately inform the Front Desk of any excretion at the Hotel facilities and inside of the guestroom (except on the pet sheet) so extra cleaning efforts may be provided.
8. Please be aware of vehicles in and around the Hotel facilities. Guests are responsible for picking up any excrements after their dog's excretion.
9. For any accompanying dogs, they are not allowed to be in the public areas including food & beverage outlets, fitness center, and the public bath. However, this does not apply to certified assistance dogs. Should the guest wish to be accompanied by their dog, please use the outside terrace seats at 1F GRAB' n' GO Coffee & Deli as an only exception although it is a food & beverage outlet.

We may decline the reservation and/or the stay in case of the following:

- If any of the details in this form or other information provided to the Hotel at the time of reservation turns out to be false
- If you or the accompanying dog fail to follow the guidelines outlined in this form
- If the Hotel judges that there is a significant issue for disruptive or aggressive behavior or damage markedly impacting other guests

You agree to be responsible for all property damage and/or personal injuries to the Hotel or third parties (including injuries to other dogs) resulting from your dog. The Hotel shall not be liable for accidents on your dog, including injuries, escape, or fatal accidents of your dog, caused by your negligence. In case of your dog's injury or death caused by the negligence of the Hotel or its employees, the compensation, that which Hotel could provide, shall be limited to the amount that the Guest pays for utilizing a Dog-Friendly Room. This does not apply if there is willful misconduct or gross negligence by the Hotel or its employees.

The Hotel will comply with the Act on the Protection of Personal Information and related regulations, establish a management system for personal information protection, and make commercially reasonable efforts to inform its employees. In addition, personal information entrusted to us by our guests will not be disclosed or provided to third parties unless we have the consent of the Guest or have a justifiable reason to do so.

By signing below, I agree to the aforementioned policies and conditions.

Guest Name (Printed):	Signature:	Date:
Dog's name & Information:	Weight:	kg